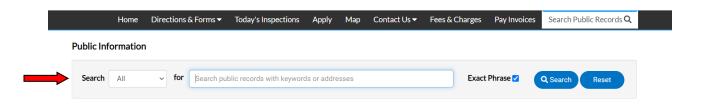


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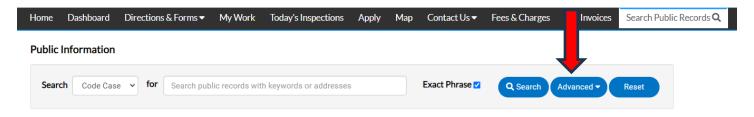
How to Search Public Records on the Citizens Self Service Portal for Code Case Activity



Step 3: Select Code Case in the Search field.



Step 4: Then click on advanced to add more information for your search.

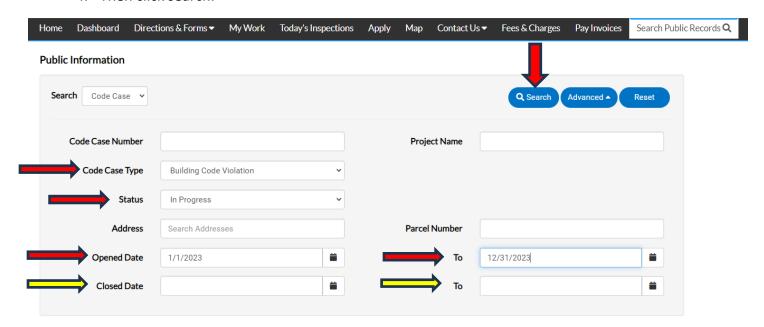




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Step 5: To do a general search the following fields should be completed:

- 1. Select the type of Code Case you want to search.
- 2. Select the status of the Code Cases you want to search.
 - a. In- Progess Status is for active Code Cases.
 - b. Closed Status means the case has been closed and is no longer active.
 - c. Escalated Status means the case has been referred to the County Attorney's Office.
 - d. Hold Status means the case is on hold pending further information or action.
- 3. Select the date range you want to search for when a case was either opened or closed depending on the type of search you are performing.
- 4. Then click search.



Step 6: Your results will appear and you can then sort the search based on different criteria.



If you have additional questions, contact the Permits Office at 301-645-0692 or via email at PGMPermitsOffice@charlescountymd.gov.