

## Bannister Neighborhood Association, Inc.

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Waldorf, MD 20602

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301-645-7662

February 20, 2024

Commissioners:

Reuben B Collins II  
Amanda M Stewart  
Tomasina Coates  
Ralph E Patterson II  
Gilbert O. Bowling III  
200 Baltimore Street  
La Plata, MD 20646

Dear Commissioners,

I am writing on behalf of Bannister Neighborhood Association, Inc. who has received yet another OUTRAGEOUS WATER BILL ON ACCOUNT 3162 C3859. This bill indicates that we used more than twice the amount of water as this time last year (20000 gals 2022 -49000 gals 2023.)

How could this be when:

1. We had water to the toilets in the pool area shut completely off since the beginning of September.
2. We have not rented the center since late August 2023. Last year 2022 the center was used every weekend.
3. There are only two people in the office, and it is only open 3 days a week.
4. We had a Licensed Plumber come check the meter and other areas, and they found no abnormalities.

During 2023 our water bill has more than double, with no difference in usage OTHER than events that should decrease the usage and bill (even accounting for increase in cost).

Bannister is the smallest of the St. Charles Neighborhoods, yet it pays more than three times the amount that neighborhoods twice the size are paying.

There must be something wrong with the meter itself.

Bannister is completely gutting the bathrooms and replacing all the fixtures with water saving models. Even the pipes are being replaced. Since January every water source has been turned off.

I implore you to investigate this situation and ask the staff to explain why the excessive water bills. BNA has always paid their fair share and wants to continue, but these bills are not fair.

Look forward to hearing from you soon.

Sincerely,

***Robin Hoiler***

Robin Hoiler, Manager  
Bannister Neighborhood Association, Inc.