

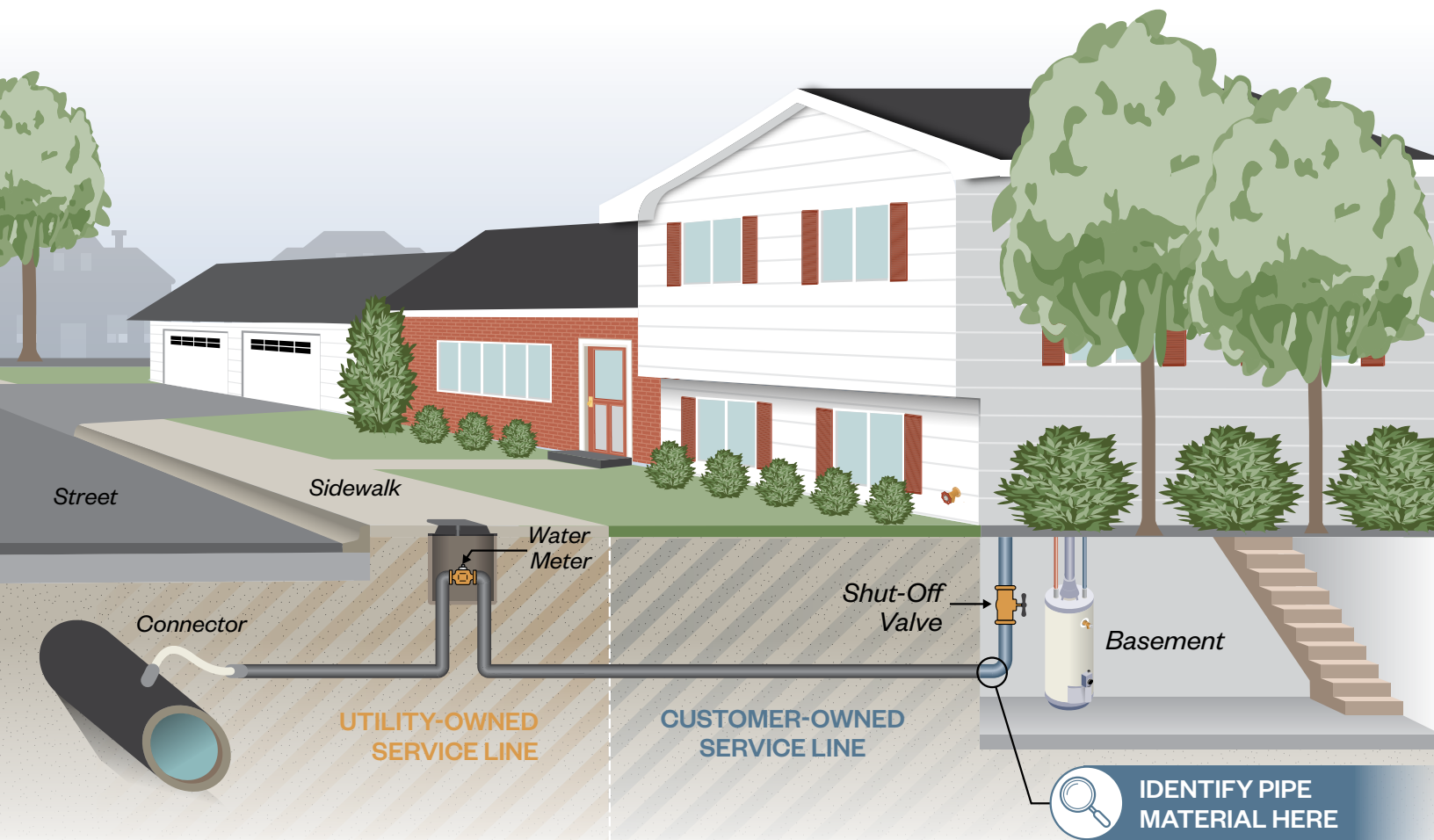


CHARLES COUNTY GOVERNMENT Service Line Assurance Initiative

Background Information

Released in January 2021, the U.S. Environmental Protection Agency's Lead and Copper Rule Revisions (LCRR) affect all water utilities in the nation, requiring them for the first time to carry out a service line material inventory and providing guidance for water sampling and reporting results.

A service line is an underground pipe that connects your home to the public water main, delivering water to faucets, bathtubs, showers, and other water outlets.



We Need Your Help

We want to assure our customers that the likelihood of finding lead service lines in Charles County is low since lead was banned in the construction of water pipes in Maryland in 1972. However, we need your help to comply with EPA's revised rule and identify areas where lead lines may still exist.



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It is for this reason that the County is requesting that all water system customers with an unknown service line material fill out and submit a self-reporting survey. To determine if your service line is listed as being made from unknown material, access the map on the Service Line Assurance Initiative at www.CharlesCountyMD.gov/SLAI or scan the QR code.



Type in your address. If a blue dot shows up, you will be prompted to take the survey.

The information from the survey will be used to create an inventory that will be made available on the Service Line Assurance Initiative webpage once it is complete. The inventory is a major component of the LCRR and must be submitted to the EPA by October 2024.

Service Line Assurance Initiative Objectives

High-quality drinking water is a top priority for Charles County. Our key goal is to provide customers with the resources and materials needed to navigate and understand the LCRR, how it impacts you, and any action you may need to take.

To this end, we have created an online hub, which you can access via our webpage. On the Service Line Assurance Initiative webpage are the service line inventory map, self-reporting survey, and a comprehensive Resources section that features guidance and educational outreach documents available for download.