

From: [Charles County Government](#)
To: [Public Record](#)
Subject: *NEW SUBMISSION* Submit Comments - Commissioners' Public Comment Sessions
Date: Friday, July 19, 2024 10:44:32 AM

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Submit Comments - Commissioners' Public Comment Sessions

Submission #: 3346978
IP Address: 152.130.15.106
Submission Date: 07/19/2024 10:44
Survey Time: 15 minutes, 21 seconds

You have a new online form submission.

Note: all answers displaying "*****" are marked as sensitive and must be viewed after your login.

Read-Only Content

Name

Debbie Sams

Address

11553 Timberbrook Drive
0, MD Waldorf/20601

Phone

(202) 222-5912

Email

debbie.sams@va.gov

Comment

I want to understand why on my Water/Sewer bill, the Sewer Usage Rate is more than double the Water Usage Rate?

Upload File(s)

[Water-Sewer Bill \(JUL 2024\).pdf](#)

Thank you,

Charles County, MD

This is an automated message generated by Granicus. Please do not reply directly to this email.

Sams, Debbie A

From: Charles County Water/Sewer Billing Office <wsbilling@charlescounty.org>
Sent: Tuesday, April 2, 2024 1:41 PM
To: Sams, Debbie A
Subject: [EXTERNAL] Your Utility Bill - 5170

Follow Up Flag: Follow up
Due By: Friday, April 26, 2024 10:00 AM
Flag Status: Completed



Charles Co. Government - Treasurer's Office
P.O. Box 1630, La Plata, MD 20646-1630

Account #	Amount Due	Due Date	After Due Date
5170C111346	228.34	5/02/24	251.18

Service Address

11553 TIMBERBROOK DR

******IT'S WATERING SEASON**** MONITOR YOUR WATER USAGE
AVOID WATERING GRASS IN HOT AND WINDY CONDITIONS**

Billing Information	Meter Read Information					
	Read Dates		Days	Previous	Current	Usage
Service Period 12/28/23 3/26/24	12/27/23	3/26/24	90	644,000	655,000	11,000
Previous Balance 227.57						
Penalties .00						
Adjustments .00						
Payments Received 227.57						
Balance at Billing .00						
Current Charges						
Water	61.49					
Sewer	140.25					
Acct fee	11.60					
Bay fee	15.00					
Current Charges						

228.34

Balance Due

228.34

Credit/Debit Card payments can be made by phone, (866)477-8742 or online, www.charlescountymd.gov/pay. Allow 2 business days for credit card payments to be posted. Payment date is the date your payment is posted to your account.

For customer service during business hours (8:00 am - 4:30 pm Monday thru Friday) please call the Billing Office at 301-645-0624 or 301-870-2542. You may also contact us online at wsbilling@charlescountymd.gov.

Service will be interrupted if we do not receive your payment within 10 days from the due date. A Night Depository box is available at the Government Building and the Waldorf Satellite Treasurer's Office for after hour payments only. Please do not send post dated checks and starter checks. The Treasurer's Office does not accept them and they will be returned. A fee of \$35 for each returned check will be charged to the account.

Emergency service is available 24 hours a day, seven days a week. For emergency service call the Dept. of Public Works/Utilities at 301-609-7400. If you have a sewer backup please call Utilities before contacting a plumber. Disconnect for nonpayment is not considered an emergency.

Have a question? Visit our website, www.charlescountymd.gov. Select FAQ to review our frequently asked questions.