

How to Perform a Public Records Search on the Citizen Self Service Portal for Violations, Permit History or to Access Public Documents

Following the steps listed below allows you to search our Public Records online via our Citizen Self Service Portal to locate the following:

- Permit History on a Property
- Any Open or Closed Zoning Violations, Building Code Violations or Nuisance Violations
- Access Public Documents for an Address (if Available)

Step 1: Visit www.charlescountymd.gov/CSS

Step 2: Click on Search Public Records in the top right corner.



Welcome to Charles County's Self Service Portal

Step 3: There are (2) types of searches you can perform to include a regular search or an advanced search.

- To perform a regular search, you will select *All* in the drop-down menu next to search. Searching this way will pull <u>all</u> records that exist for a property such as permits, plans, inspections, code cases, etc.
- To perform an advanced search, you will select the record type in the drop-down menu you wish to search for (permit, plan, inspection, code case, license, or project). Performing an advanced search on an address will specifically populate those records you search by based on the fields you complete.
- Do not include any street types in the search box (i.e., St, Rd, Pl) otherwise the system will indicate No Results Found.



Step 3 (continued):

Example below of a regular search.

Home	Dashboard	Directions 8	Forms 💌	My Work	Today's Inspection	s Apply	Мар	Contact Us 🔻	Fees & Charges	Pay Invoices	Search Public Reco	rds Q
Public I	nformation											
Search	All	✓ for	Search pub	lic records w	ith keywords or addres	ses)	Exact Phrase	Q Search	Reset	Export	
					1							

Example below of an advanced search.

Home Dashboard Direc	tions & Forms ▼	My Work	Today's Inspections	Apply	Мар	Contact Us 🕶	Fees & Charges	Pay Invoices	Search Public Records Q
Public Information									
Search Permit V							Q Search	Advanced -	Reset
Permit Number					Proje	ct Name			
Permit Type	-Select Permit	Туре	*		Parcel	Number			
Status	-Select Permit	Status-	•						
Address	Search Address	es							

Step 4: After clicking the search button, your results should populate in the format pictured below. All results relevant to your search will appear. If you do not see what you are looking for, try refining your search criteria or there is a potential no records exist for the property.

Public Information			
Search	✓ for 9340 Crysta	Exact Phrase Q Search	Reset Export
Found 26 results			
Filter Results	Next Top Paging Options Filter Options Main Menu		
	Inspection Number INSP-137715-2021	Type 19 - BI Final	
All 26	Status Re-inspection required	Requested Date 11/22/2021	
Permit 6	Main Parcel 0904004493		
Permit	Address 9340 CRYSTAL LN BEL ALTON, MD 20611		
Inspection 20	Scheduled Date 11/29/2021		
Code Case 📵	Previous Next Top Paging Options Filter Options Main Menu		٢
	Inspection Number INSP-126319-2021	Type 10 - BI Preliminary	
	Status Passed	Requested Date 09/01/2021	
	Main Parcel 0904004493		
	Address 9340 CRYSTAL LN BEL ALTON, MD 20611		
	Scheduled Date 09/02/2021		



Step 5: To see if there are public documents available for a record, click on the blue hyperlink that displays the permit number.

Previous | Top | Paging Options | Filter Options | Main Menu Permit Number RESD-210819 Type Residential Alterations Project Name Status Complete Main Parcel 0904004493 Address 9340 CRYSTAL LN BEL ALTON, MD 20611

Applied Date 07/13/2021 Issued Date 08/16/2021 Expiration Date 08/10/2022 Finalized Date 12/02/2021 **Step 6:** Click on the oval that reads *Attachments*. You will see a disclaimer (as seen below) which indicates you do not have access to the permit but if there are documents available online, you can still access them as they are public records.

Permit cannot be pri	inted at this time. You do not have a	ccess to it.			
nit Details Tab Element	s Main Menu				
					^
Type:	Residential Alterations	Status:	Complete	Project Name:	
Applied Date:	07/13/2021	Issue Date:	08/16/2021		
District:	1	Expire Date:	08/10/2022		
Square Feet:	1,075.00	Valuation:	\$100,000.00	Finalized Date: 12/0	02/2021
Description:	Demo existing roof trusses and i windows, bathrooms, etc.	nterior finishes of existi	ng structure. Install new en	gineered roof trusses on existing walls	s, new finishes,



Step 7: Any attachments that are available to the public will appear as below. You will click on the blue hyperlink to open and/or download the document.

Summary	Locations	Fees	Reviews	Inspections	Attachments	Contacts	Sub-Records	More Info		
Attachments	Next Tab Perr	nit Details I	Main Menu							
Attachments									Sort	Needs Action 🛛 🗸
	L									
Cor	nstruction Plan									
Updated	l - Plan Set 1_v1.p	df 🔶								
Uploa	ded: 04/10/2024	6								
Notes: A	PPROVED Plan S	iet								
17	History									